

Qoltec[®]



SAFETY WARNINGS REGARDING THE USE OF SMART WI-FI SOCKETS AND WI-FI WALL SWITCHES

The following list of safety warnings has been drawn up in accordance with the requirements of Regulation (EU) 2023/988 on general product safety (GPSR). Its aim is to protect users from potential hazards arising from the misuse of these products. The warnings have been formulated in a simple and understandable manner so that they are accessible to a wide audience, including older people and those with reduced mobility.

The smart Wi-Fi sockets and Wi-Fi wall switches offered by NTEC sp. z o.o. carry the CE mark, which certifies their compliance with the safety standards in force in the EU.

Use in accordance with the intended purpose and the manufacturer's instructions.

BASIC HAZARDS AND PRECAUTIONS

1. Risk of electric shock:

- Only connect the smart Wi-Fi socket to a fully functional electrical socket with a voltage that matches the device's specifications.
- Do not touch the device, plug, cables or connected devices with wet or damp hands.
- Do not use the product if its casing, plug, terminals or other components are damaged.
- Do not insert any objects into the device's openings, connectors or terminals.
- Before installing, dismantling, cleaning or maintaining the wall switch, disconnect the power supply from the electrical circuit.
- Before starting work, use a suitable tester to ensure that the wires are not live.
- Do not touch exposed wires or terminals that are live.

2. Safe installation of wall switches:

- The installation, connection, replacement or removal of a Wi-Fi wall switch must be carried out by a person with the appropriate knowledge and qualifications in electrical installations.
- The device must be connected in accordance with the diagram provided in the user manual.
- Before installation, check that the electrical installation and the type of cables available comply with the requirements of the specific model.
- If the device requires a neutral wire, do not install it in a circuit where such a wire is not available.
- All wires must be securely fastened in the terminals. Loose connections may lead to sparking, overheating or fire.
- Once installation is complete, no uninsulated parts of the wires must protrude from the terminals.
- Do not install the switch in a damaged, undersized or incorrectly fitted junction box.

3. Risk of overload:

- Do not exceed the maximum current, power or type of load specified in the device's technical specifications.
- Before connecting a load, check its voltage, rated power and inrush current.
- Take particular care when connecting devices with high inrush current, such as motors, pumps, compressors, fridges, air conditioners, power supplies, transformers and heating appliances.
- Do not connect several devices using splitters if their combined power may exceed the maximum load of the smart socket.
- Do not connect one smart socket to another smart socket, a multi-socket power strip or an extension lead in a way that causes the circuit to become overloaded.

- The maximum power rating may not always apply to every type of appliance. You must take into account the manufacturer's specified limits for resistive, inductive and capacitive loads.

4. Risk of overheating and fire:

- Do not cover the appliance or restrict the flow of air around it.
- Do not install or use the appliance near radiators, ovens, hobs, fireplaces or other sources of heat.
- Protect the product from prolonged exposure to direct sunlight.
- Do not use the device near flammable materials, gases, fuels, aerosols or explosive substances.
- Do not place the smart plug under a carpet, behind curtains or in any other location that hinders heat dissipation.
- Ensure that the smart plug is fully and securely inserted into the electrical socket.
- Do not use the device if the electrical socket is loose, damaged, burnt or causes an unstable connection.
- Check regularly that the device, socket or connected plug do not overheat.

SPECIFIC RISKS ASSOCIATED WITH USE

5. Risks associated with remote control:

- Please note that a device connected to a smart socket or switch can be activated remotely via an app, voice assistant, schedule, automation or another connected system.
- Do not use remote control for devices whose unattended operation could lead to fire, flooding, injury or other damage.
- It is not recommended to set up automatic start functions for, amongst other things, irons, portable heaters, cookers, hobs, kettles, appliances with exposed heating elements, power tools and machines capable of uncontrolled movement.
- Before carrying out any maintenance whilst the appliance is connected, physically disconnect it from the mains supply. Switching it off via the app or a button does not provide sufficient protection.
- Do not rely solely on a smart socket or switch as a device to protect life, health or property.
- Read the user manual before first use to familiarise yourself with the device's functions and limitations.

6. Risks associated with automation and schedules

- Before activating a schedule, check that the date, time, time zone and days of the week are set correctly.
- Take care when creating automation scenarios that interact with other devices.
- Regularly check your saved schedules and automations, particularly after changing your router, app, daylight saving time, or following a software update.
- In the event of a power cut or loss of Wi-Fi connection, the device may behave in accordance with the power-restore settings for that model.
- Once power has been restored, check the status of the device and the connected receiver.

7. Loss of Wi-Fi connection

- Losing your Internet or Wi-Fi connection may prevent you from controlling the device via the app.
- A loss of connection to the app does not mean that the connected device has been disconnected from the mains.
- In an emergency, use the device's physical button, remove the smart plug from the mains socket or switch off the power to the circuit.

- Do not use the device in systems where a loss of connectivity could pose a risk to health, life or property.
- 8. Network and user account security**
- Only use the official app specified by the manufacturer.
 - Secure your Wi-Fi network with a strong password and use the latest encryption methods supported by your router.
 - Set a strong and unique password for your account in the app.
 - Do not share your login details with unauthorised persons.
 - Regularly update the app, your router's software and your device's software whenever updates are available.
 - If you lose your phone, change users or suspect unauthorised access, change your password and revoke access for unauthorised users.
 - Before handing over, selling or disposing of the device, remove it from your user account and restore it to its factory settings.
- 9. Risks associated with environmental conditions:**
- Do not install the device in a bathroom, directly next to a sink or in any other location exposed to splashes, unless it is designed for this purpose.
 - Protect the device from direct sunlight, which may cause it to overheat.
- 5. Risk of damage to the device:**
- Do not drop the device and avoid strong impacts, which may affect its operation and accuracy.
 - Do not pull on the cables or use excessive force when inserting or removing plugs.

PRECAUTIONS DURING MAINTENANCE

- 6. Maintenance of the device:**
- Clean with a soft, dry cloth – do not use chemicals that may damage the device.
 - If you notice any malfunction, contact an authorised service centre – do not attempt to dismantle or repair the device yourself.

ADDITIONAL WARNINGS

- 7. Risk to children:**
- Avoid installing the device in places easily accessible to children. Failure to do so may result in the settings being altered, the connected device being disconnected, and injury caused by electric shock.
 - Do not allow children to insert objects into the sockets, openings or slots of the device.
- 8. Avoid modifications:**
- Do not attempt to modify or repair the device yourself. In the event of any problems, contact the manufacturer or their authorised service centre.
- 9. What to do in the event of a fault:**
- If the appliance exhibits any abnormal behaviour, such as overheating, sparking, unusual odours or noises, switch it off immediately, disconnect it from the mains supply and then contact the service centre.
 - If you notice any dangerous behaviour of the product, contact the manufacturer urgently.

THE IMPORTANCE OF FOLLOWING THE WARNINGS

Following the above warnings minimises the risk of personal injury, equipment failure and property damage. Ignoring these recommendations may lead to serious health and property

risks. Ensure your own safety and that of your loved ones by observing the recommended precautions.

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